



Elizabeth Smith
1234 N. Main St.
Melrose Park, IL 60160

March 28, 2014

Dear Elizabeth:

Choose your health plan and PCP now!

We sent you a letter about important changes to your healthcare and prescription drug benefits. You have not sent us your choice of a health plan and primary care provider (PCP). To enroll (become a member) in the Medicare-Medicaid Alignment Initiative, you must choose a health plan and PCP.

You must choose by May 31, 2014.

The health plans you can choose from are:

- Aetna Better Health Premier Plan
- Blue Cross Community MMAI
- Cigna-HealthSpring
- Humana Health Plan, Inc.
- IlliniCare Health Plan

If we don't hear from you by May 31, 2014, we will choose this plan and PCP for you:

Health plan

Aetna Better Health Premier Plan
1-866-600-2139

PCP

KRISHNA, MEENA
1-630-429-9000

PCP location

2425 W 22ND ST STE 202
OAKBROOK IL 60523

Aetna Better Health Premier Plan will cover all Medicare and Medicaid benefits starting 06/01/2014. If you don't want this health plan and PCP, you can choose a different plan or PCP. It is better if you choose, because you know your healthcare needs best.

Questions? Visit www.EnrollHFS.Illinois.gov or call **1-877-912-8880** (TTY: 1-866-565-8576). The call is free! You can get this information in other languages or formats, such as large print or audio. Tenemos información en español. ¡Servicio de intérpretes gratis! Llame al 1-877-912-8880.

SAMPLE

To choose a plan:

Call us at **1-877-912-8880**, Monday to Friday from 8 a.m. to 7 p.m. and Saturday from 9 a.m. to 3 p.m. The call is free! TTY users should call 1-866-565-8576. After you enroll, your health plan will send you a Welcome Packet in the mail.

If you don't want to enroll in the Medicare-Medicaid Alignment Initiative:

Call 1-877-912-8880 and tell us you do not want to be enrolled in a Medicare-Medicaid plan. TTY users should call 1-866-565-8576. You can also call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048. You will be automatically enrolled in Aetna Better Health Premier Plan unless you call before 06/01/2014.

Thank you,
Illinois Client Enrollment Services